

<p>MANUAL HPI MANAGEMENT SYSTEMS MANUAL ANNEX 1</p>		<p>HPI_A1-01_Annex 1</p>
<p>QUALITY POLICY</p>		<p>Date of Issue: 25/01/2020 Page: 1 of 2</p>

The Health Policy Institute is dedicated to providing impartial, high-quality, and reliable scientific consulting services reflecting its core values of excellence, transparency, and accountability. In all projects, including qualitative research, economic evaluations of medical technologies and pharmaceuticals, and other research and / or advisory activities, HPI applies these values and ethical standards to maintain the satisfaction and trust of customers, project partners, and research participants.

All HPI Projects and activities are organized and delivered in compliance with international standards, as well as national, European, and global regulatory requirements. Adherence to official frameworks, such as Ministerial Decisions, regulations from the National Organization for Medicines (EOF), Health Ministry directives, and related institutional documents, guides every project. HPI leverages specialized expertise and comprehensive, up-to-date scientific knowledge to ensure outcomes that are reliable, independent, and valid. In every project, HPI strives for optimal quality, accuracy, and impartiality.

HPI’s market service extends to sharing relevant scientific knowledge and up- to- date expertise, with both clients and the broader community, across diverse fields of activity. These objectives are achieved through strong commitment and adherence to HPI’s Quality Management System guidelines, which are built on applicable international standards. HPI maintains processes aligned with:

- ISO 9001 for Quality Management Systems
- ISO 27001 for Information Security Management Systems
- ISO 37001 for Ant bribery Management Systems, and
- Key principles from Business Continuity Standard (ISO 22301) and Enterprise Risks Management (ISO 31000)

HPI strives to maintain high competence among its personnel, contractors, and partners, closely monitoring project outcomes and performance through appropriate, proportional measurement activities. The organization is committed to regular reviews and continuous improvement, ensuring state-of-the-art service and ongoing professional development for both staff and partners.

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Chair of the Board of Directors

Professor Souliotis Kyriakos

